| **Agenda Details** | | | |
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| **Customer:** | The Home Depot | **Date:** | 8/5/21 |
| **THD Attendees:** | John Thebault  Ravi Saridey  Jim Vuichard  Kel Byers  George Hinson  Andrew Beasely  Andrew Sears  Patrick Mayes | **Puppet Attendees:** | Paul Riley  Randy Greenburg |
| **Location:** | Conference Call (Zoom) | **Meeting Name:** | Monthly TAM Meeting |

| **Agenda** |
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| **Ticket Status**   * Ticket 45043 - Upgrade Failure - DNS/ host configuration issue * Ticket 45100 - PR Upgrade - FW issue   **Discussion**   * 2019.2.1 -> 2019.8.6 Migration   + Follow up?   + Additional support, concerns, * Puppet Enterprise Platform   + Schedule VP Carol Wilder to discuss product moving forward     - Discuss Feature Requests with Carol     - Let’s schedule a meeting     - Carol has an ask: Can we record this * CSP   **Training/ Webinar Opportunities**   1. <https://learn.puppet.com/> 2. <https://puppet.com/events/> 3. Training Vouchers: 17 is the magic number! Let’s use them   **Action Items for Puppet:**   1. Documentation Follow-up regarding issues from CR on May 7th    1. This has been slow. 2. Schedule Zoom Bridge for July 14th. Split in ½ at 9:00 AM EDT w/ Randy joining. 3. Email Feature Requests. 4. Get Training Vouchers count. 5. Schedule VP Carol Wilder to meet and discuss FRs and product roadmap.   **Action items for The Home Depot:**   1. Review CSP 2. Review Feature Request priority. 3. Get your upgrade done :)   **Parking Lot/ Other & Future Topics:**   1. Topics that need more discussion in the next meeting and future discussions about Puppet. Examples may include: Roadmaps, Product, etc.. |